

# Bliss Baby Charter Conference and Neonatal Excellence Awards

## Driving change in family-centred care



**Date:** Thursday 26 September 2019

**Location:** Holiday Inn, Leicester

**Audience:** Healthcare professionals working in neonatal care

**Learning Aim:** To learn and take inspiration from colleagues about excellence in the sector that will enable you to develop and enhance your family-centred practice

Time	Title	Speaker
11.00-12.00	Welcome! Registration and exhibitions	
12.00-12.15	Introduction to Bliss	<b>Debbie Bezalel</b> , <i>Head of Services, Bliss</i>
12.15-12.40	Overcoming barriers to change	<b>Helen Wildbore</b> , <i>Healthcare Engagement Manager, Bliss</i> <b>Chelsie Letts</b> , <i>Bliss Baby Charter Programme Lead, Bliss</i>
12.40-13.10	Leading change	<b>Andy Stevens</b> , <i>Project and Change Manager</i>
13.10-14.00	Lunch	
14.00-14.30	Supporting change: A policy and funder perspective	<b>Kirstie Campbell</b> , <i>Head of Maternal and Infant Health, Scottish Government</i>
14.30-15.10	Parent-driven change: Nottingham Neonatal Services	<b>Mary Palframan</b> , <i>Family Support Sister, Nottingham University Hospitals</i> <b>Mel Ibrahim</b> , <i>Mother</i>
15.10-15.25	Break and refreshments	
15.25-15.55	Supporting Change: Introducing Baby Led, Cue-based Feeding at Queen's Hospital, Burton on Trent	<b>Sarah Roberts</b> , <i>Acting Senior Sister &amp; Developmental Care Lead, Queens Hospital Burton on Trent</i>
15.55-16.25	Collaborating to achieve better outcomes	<b>Dr Neil Patel</b> , <i>Neonatologist, The Royal Hospital for Children, Glasgow</i> <b>Ros Montgomerie</b> , <i>Senior Charge Nurse, The Royal Hospital for Children, Glasgow</i>
16.25-16.55	Leading change through collaboration and how this leads to greater stability	<b>Michele Upton</b> , <i>Head of Maternity and Neonatal Transformation programmes at NHS Improvement</i>
16.55-17.00	Reflections	<b>Debbie Bezalel</b>
17.00-17.15	Exhibition and networking	
17.15-17.30	Welcome back	<b>Lady Sarra Hoy</b> , <i>Bliss Scotland Ambassador</i>
17.30-18.00	Neonatal Excellence Awards presentations: <ul style="list-style-type: none"> <li>• Parent's Choice Award</li> <li>• Project of the Year</li> <li>• WaterWipes Award for Team of the Year</li> <li>• Lifetime Achievement Award</li> </ul>	
18.00-18.20	Special guest speaker	<b>Francesca Segal</b> , <i>Author of Mother Ship</i>
18.20-18.30	Closing remarks	<b>Lady Sarra Hoy and Debbie Bezalel</b>
18.30-19.30	Drinks reception and networking	

This event has been supported by various corporate sponsors who have covered the full costs of the event, they have had no involvement in the agenda or speaker selection.